

If your browser has landed on the following screen when trying to make a payment, you likely have a SameSite cookies setting on your browser that is preventing you from paying. As an initial step, we recommend trying the [Mozilla Firefox browser](#) to make your payment particularly if you are using a Mac or iOS device.

If that does not work, the steps below will help you make an adjustment in the [Google Chrome browser](#) in order to bypass the error. The steps below will allow you to make payment, and they are a temporary solution until our third-party payment vendor, Touchnet, updates the cookies rules on their website.

Exit

Make a Payment

1 Select Payment Method Complete

2 Specify Payment Amount Complete

3 Confirm Payment Amount Complete

4 Third Party Page In Progress

5 Submit Payment Not Started

6 Payment Result Not Started

Step 4 of 6: Third Party Page

Your web browser is not configured to accept "session" cookies.

Please enable cookies in your web browser and try again.

How to Enable Cookies:

Microsoft Internet Explorer 6 or later

Choose Tools -- Internet Options. Click the Privacy tab and then the Advanced button. Check "Override automatic cookie handling" and then check "Always allow session cookies".

Microsoft Internet Explorer 5.x

Choose Tools -- Internet Options. Click the Security tab and then the Custom Levels button. Scroll down and enable "Allow per-session cookies (not stored)".

Netscape Navigator 6 or later

Choose Edit -- Preferences. Expand "Privacy & Security" and then click "Cookies". Choose either "Enable all cookies" or "Enable cookies for the originating web site only".

Mozilla Firefox 1.0 or later

Choose Tools -- Options. Click the "Privacy" icon and check "Allow sites to set cookies". For "Keep Cookies", choose either "until I close Firefox" or "until they expire".

**Step 1:** Open your chrome browser, type `chrome://flags` in the URL, and follow instructions in screenshots below.

Chrome

chrome://flags

1

Type 'samesite' in the search box.

2

Experiments

84.0.4147.125

Available

Unavailable

3

Change this setting to 'Disabled'

SameSite by default cookies

Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android

#same-site-by-default-cookies

Default

4

Ignore this setting.

Enable removing SameSite=None cookies

Enables UI on chrome://settings/siteData to remove all third-party cookies and site data. – Mac, Windows, Linux, Chrome OS

#enable-removing-all-third-party-cookies

Default

5

Change this setting to 'Disabled'

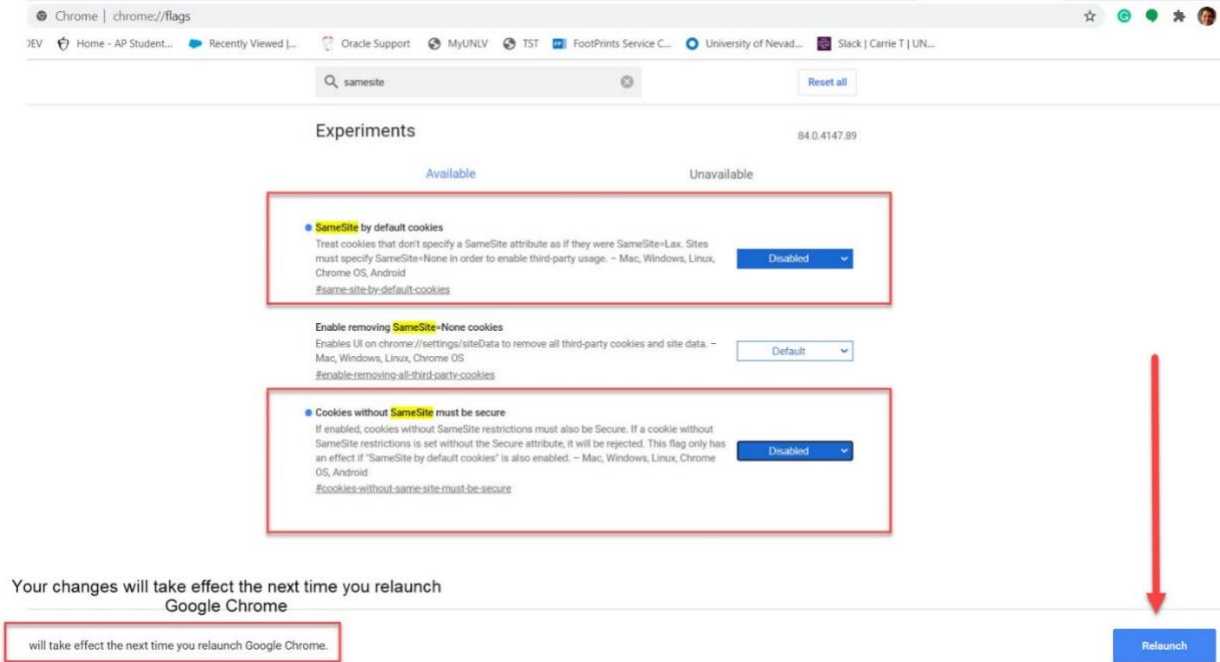
Cookies without SameSite must be secure

If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android

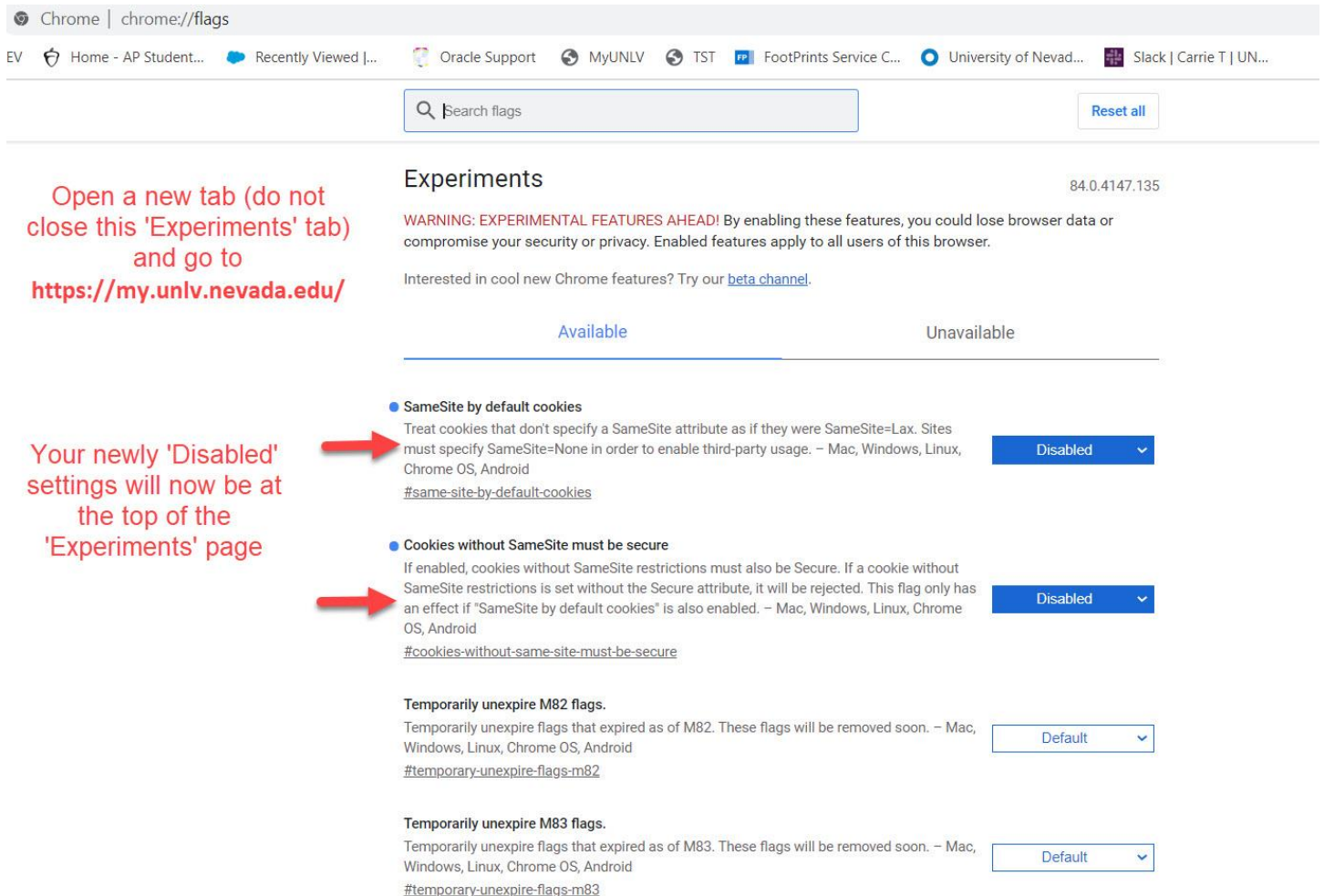
#cookies-without-same-site-must-be-secure

Default

Page 1 of 4

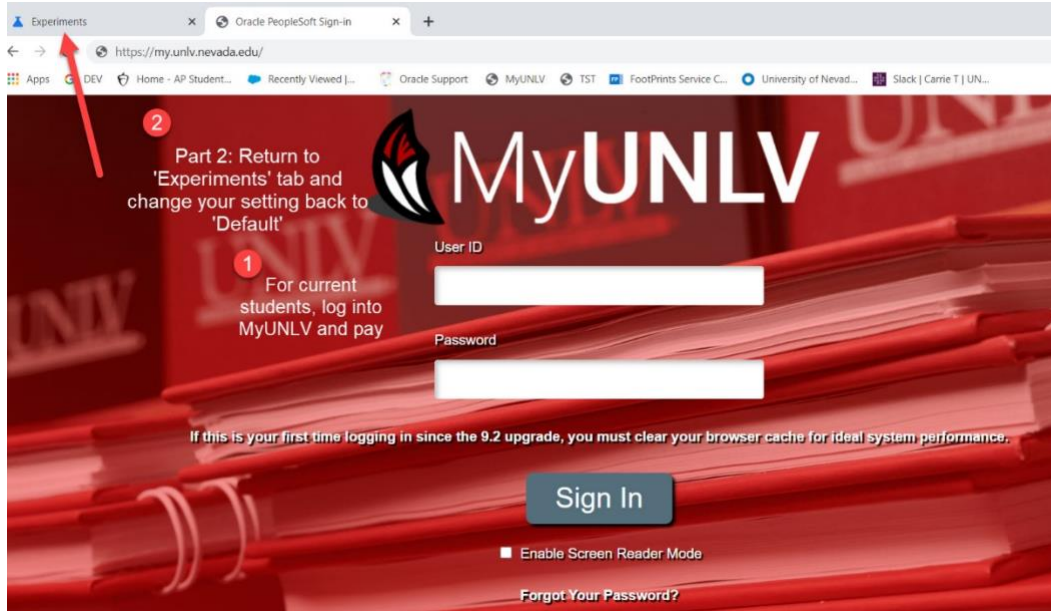


Step 2: Open a new tab and visit <https://my.unlv.nevada.edu/>

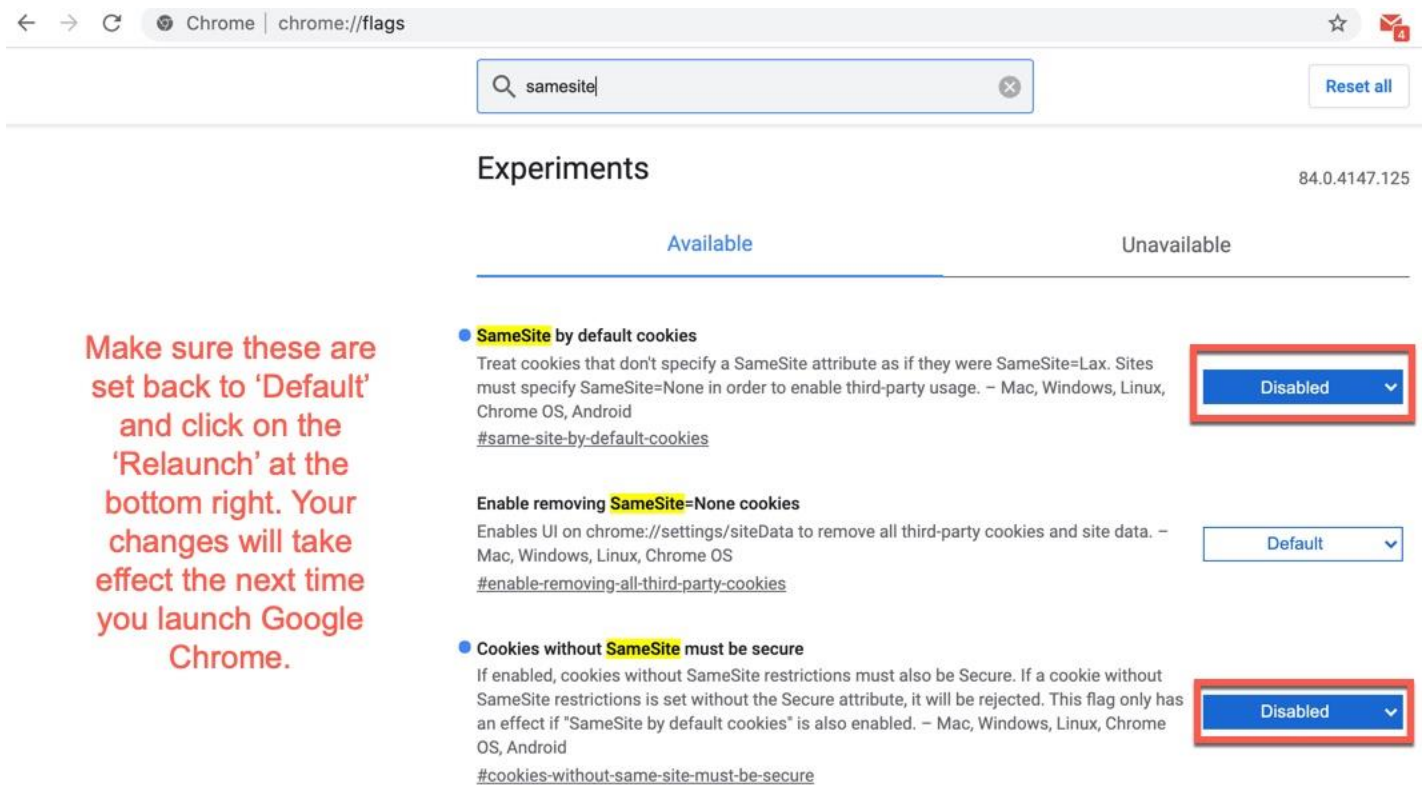


**Step 3: Sign in, proceed to make payment, and then change your settings back to default.**

- Part 1 – Log into MyUNLV and pay your bill.
- Part 2 – Return to the “Experiments” tab (**chrome://flags**) to change your settings back to “default”. See Step 4.



### Step 4: Change your settings back to “Default”, relaunch Chrome, and that’s it!



Please contact Cashiering and Student Accounts if you still have problems with your payment.

**Mailing Address**

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University of Nevada, Las Vegas  
Box 451015  
4505 S. Maryland Pkwy  
Las Vegas, NV 89154-1015

**Phone:** Cashiering 702-895-3683

**Fax:** 702-895-1164

**Email:** [cashiering@unlv.edu](mailto:cashiering@unlv.edu)