

If your browser has landed on the following screen when trying to make a payment, you likely have a SameSite cookies setting on your browser that is preventing you from paying. As an initial step, we recommend trying the [Mozilla Firefox browser](#) to make your payment particularly if you are using a Mac or iOS device.

If that does not work, the steps below will help you make an adjustment in the [Google Chrome browser](#) in order to bypass the error. The steps below will allow you to make payment, and they are a *temporary solution* until our thirdparty payment vendor, Touchnet, updates the cookies rules on their website.

Make a Payment

Step 4 of 6: Third Party Page

Your web browser is not configured to accept "session" cookies. Please enable cookies in your web browser and try again.

How to Enable Cookies:

- Microsoft Internet Explorer 6 or later**: Choose Tools -- Internet Options. Click the Privacy tab and then the Advanced button. Check "Override automatic cookie handling" and then check "Always allow session cookies".
- Microsoft Internet Explorer 5.x**: Choose Tools -- Internet Options. Click the Security tab and then the Custom Levels button. Scroll down and enable "Allow per-session cookies (not stored)".
- Netscape Navigator 6 or later**: Choose Edit -- Preferences. Expand "Privacy & Security" and then click "Cookies". Choose either "Enable all cookies" or "Enable cookies for the originating web site only".
- Mozilla Firefox 1.0 or later**: Choose Tools -- Options. Click the "Privacy" icon and check "Allow sites to set cookies". For "Keep Cookies", choose either "until I close Firefox" or "until they expire".

Step 1: Open your chrome browser, type chrome://flags in the URL, and follow instructions in screenshots below.

1. Type 'chrome://flags' in the address bar.

2. Type 'samesite' in the search box.

3. Change this setting to 'Disabled'

4. Ignore this setting.

5. Change this setting to 'Disabled'

Experiments 84.0.4147.89

Available Unavailable

- SameSite by default cookies**
Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android
#same-site-by-default-cookies Disabled
- Enable removing SameSite=None cookies**
Enables UI on chrome://settings/siteData to remove all third-party cookies and site data. – Mac, Windows, Linux, Chrome OS
#enable-removing-all-third-party-cookies Default
- Cookies without SameSite must be secure**
If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android
#cookies-without-same-site-must-be-secure Disabled

Your changes will take effect the next time you relaunch Google Chrome

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Relaunch

Step 2: Open a new tab and visit <https://my.unlv.nevada.edu/>

Chrome | chrome://flags

EV Home - AP Student... Recently Viewed [...] Oracle Support MyUNLV TST FP FootPrints Service C... University of Nevad... Slack | Carrie T | UN...

Search flags Reset all

Open a new tab (do not close this 'Experiments' tab) and go to <https://my.unlv.nevada.edu/>

Your newly 'Disabled' settings will now be at the top of the 'Experiments' page

Experiments 84.0.4147.135

WARNING: EXPERIMENTAL FEATURES AHEAD! By enabling these features, you could lose browser data or compromise your security or privacy. Enabled features apply to all users of this browser.

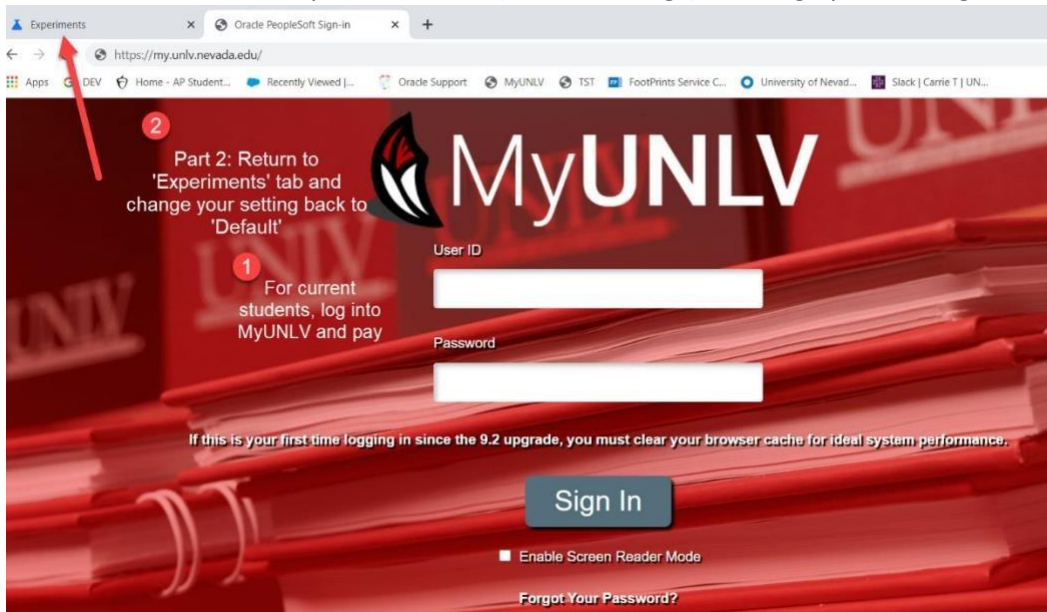
Interested in cool new Chrome features? Try our [beta channel](#).

Available Unavailable

- SameSite by default cookies**
Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android
#same-site-by-default-cookies Disabled
- Cookies without SameSite must be secure**
If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android
#cookies-without-same-site-must-be-secure Disabled
- Temporarily unexpire M82 flags.**
Temporarily unexpire flags that expired as of M82. These flags will be removed soon. – Mac, Windows, Linux, Chrome OS, Android
#temporary-unexpire-flags-m82 Default
- Temporarily unexpire M83 flags.**
Temporarily unexpire flags that expired as of M83. These flags will be removed soon. – Mac, Windows, Linux, Chrome OS, Android
#temporary-unexpire-flags-m83 Default

Step 3: Sign in, proceed to make payment, and then change your settings back to default.

- Part 1 – Log into MyUNLV and pay your bill.
- Part 2 – Return to the “Experiments” tab (**chrome://flags**) to change your settings back to “default”. See Step 4.



Step 4: Change your settings back to “Default”, relaunch Chrome, and that’s it!

chrome://flags

Experiments 84.0.4147.125

Available	Unavailable
<p>SameSite by default cookies Treat cookies that don't specify a SameSite attribute as if they were SameSite=Lax. Sites must specify SameSite=None in order to enable third-party usage. – Mac, Windows, Linux, Chrome OS, Android #same-site-by-default-cookies</p>	<p>Disabled</p>
<p>Enable removing SameSite=None cookies Enables UI on chrome://settings/siteData to remove all third-party cookies and site data. – Mac, Windows, Linux, Chrome OS #enable-removing-all-third-party-cookies</p>	<p>Default</p>
<p>Cookies without SameSite must be secure If enabled, cookies without SameSite restrictions must also be Secure. If a cookie without SameSite restrictions is set without the Secure attribute, it will be rejected. This flag only has an effect if "SameSite by default cookies" is also enabled. – Mac, Windows, Linux, Chrome OS, Android #cookies-without-same-site-must-be-secure</p>	<p>Disabled</p>

Make sure these are set back to 'Default' and click on the 'Relaunch' at the bottom right. Your changes will take effect the next time you launch Google Chrome.

Please contact Cashiering and Student Accounts if you still have problems with your payment.

Mailing Address

Cashiering and Student Accounts

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Las Vegas, NV 89154-1015

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