If your browser has landed on the following screen when trying to make a payment, you likely have a SameSite cookies setting on your browser that is preventing you from paying. As an initial step, we recommend trying the Mozilla Firefox browser to make your payment particularly if you are using a Mac or iOS device.

If that does not work, the steps below will help you make an adjustment in the Google Chrome browser in order to bypass the error. The steps below will allow you to make payment, and they are a temporary solution until our thirdparty payment vendor, Touchnet, updates the cookies rules on their website.

Step 1: Open your chrome browser, type chrome://flags in the URL, and follow instructions in screenshots below.

1. Open chrome://flags
2. Type ‘samesite’ in the search box.
3. Change this setting to ‘Disabled’
4. Ignore this setting.
5. Change this setting to ‘Disabled’
Step 2: Open a new tab and visit https://my.unlv.nevada.edu/
Troubleshooting Student Payment Issues

Step 3: Sign in, proceed to make payment, and then change your settings back to default.

- Part 1 – Log into MyUNLV and pay your bill.

Step 4: Change your settings back to “Default”, relaunch Chrome, and that’s it!

Please contact Cashiering and Student Accounts if you still have problems with your payment.

Mailing Address
Cashiering and Student Accounts