

The PRACTICE



March 6, 2020

Dear Client,

Our campus continues to monitor the ongoing worldwide outbreak of the novel coronavirus (COVID-19). We are taking a proactive approach at The PRACTICE and would like to share a few key pieces of information with you. Should we experience disruption of normal services, we will do our best to continue offering therapy and assessment to UNLV students, staff and the public.

Clinic Policies

- If you are experiencing any flu-like symptoms (e.g., fever, cough, difficulty breathing), please stay home and contact your healthcare provider as soon as possible. You will not be charged any late or cancellation fees if cancelling an appointment due to illness.
- If you are ill or advised to stay home, please contact your counselor/therapist to discuss treatment options.
- We have ordered additional sanitation supplies that will be used regularly in our clinic rooms to help reduce the spread of germs. Hand sanitizer and tissues are located throughout our clinic.

General Information

The Southern Nevada Health District recommends that everyone take preventive actions to stop the spread of germs, including:

- Wash your hands often for at least 20 seconds with soap and water, or use an alcohol-based hand sanitizer.
- Cough or sneeze into the crook of your elbow or a tissue.
- Try to avoid close contact with people who are sick.
- While sick, limit contact with others as much as possible.
- Instead of shaking hands, use other forms of greetings to limit the possible spread of germs.
- Get your yearly flu shot to prevent complications.

For more information about protecting yourself and others, please visit the CDC website:

<https://www.cdc.gov/coronavirus/2019-ncov/index.html>

For UNLV updates regarding COVID-19: www.unlv.edu/coronavirus

We believe that timely, evidence-based information can help reduce fear and anxiety and limit the spread of the virus. Please do not hesitate to reach out to your counselor/therapist or our clinic team with any questions or concerns.

Take good care,

Christina Prendergast
Office Manager