OVERVIEW

Varian Medical Systems’ vision is a world without fear of cancer. To meet this challenge, we equip the world with new tools for fighting cancer.

Since the 1950s we have been producing tools that harness the power of X-ray energy to benefit humankind. Our history is one of pioneering developments in the fields of radiotherapy, radiosurgery, X-ray tube technology, digital image detectors, cargo screening, and non-destructive testing. Today, we have a robust product portfolio and long-standing relationships with many of the world’s leading clinicians. As Varian continues to grow, our staff of approximately 6,500 employees in 70 sales and support offices around the globe is developing innovative, cost-effective solutions that help make the world a healthier place.

Roles and Responsibilities
Performs highly visible customer on-site and remote software installations and upgrades of all Varian Software products, which includes troubleshooting and diagnosis as needed.
This job is a travelling role. You will be traveling up to 100% of the time with ability to accrue travel credits.
Extensive training and job shadowing will be provided for the first 6-8 months.
Works with physical and virtual environments, operating systems, databases and other software and networking technologies.
Reviews customer IT infrastructure and project plans to ensure they meet documented installation requirements. Completes all necessary task documentation to meet Varian’s Quality processes and procedures.
Maintains customer system inventories using Site Equipment Configuration documentation or equivalent.
Keeps current on Varian products and technologies through both internal and external training and certification. Creates and maintains an account with VCS (Vendor Credentialing System).
Teams with project management, local service and hardware installation teams to provide World Class Customer Service.
Performs upgrades and new installations as well as team leader duties on small to medium scale software projects.
Input detailed records of installation and upgrade work performed into company information systems.

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systems to ensure accurate updated customer installation information is available to other VMS functions
Maintain a high degree of professionalism and safety according to VMS guidelines and customer regulations in order to perform activities under the safest working conditions.

Requirements
● Proficient computer usage, troubleshooting and debugging skills
● Comprehensive knowledge of networks and networking techniques
● Knowledge of basic routers, switches, servers and virtualization required
● Knowledge of and sound professional experience with Microsoft based server operating systems (MSSQL)
● Articulate and skilled in interpersonal communication
● Fluency in English, both written and spoken
● Functional knowledge of Citrix and VMWare technologies a plus
  Customer focused attitude is very important.

Education and Qualifications
Position normally requires an Associate Degree or equivalent experience and 1-3 years of directly related and transferable experience.

Meets all Vendor Credentialing requirements necessary to gain VMS client site access, unless prohibited by law. These requirements vary by client and may include, but are not limited to:
 o Proof of valid identification (photo, driver’s license, SSN)
 o Criminal background checks
 o Drug screens
 o Immunizations (Hep B, MMR, Varicella, Influenza, Tetanus)
 o Annual TB testing
 o Healthcare training.

How to Apply