

Selected Publications

- Mazurenko, O., Zemke, D., & **Lefforge, N. L.** (*in press*). Who is a hospital's "customer"? It depends on where you sit. *Journal of Healthcare Management*.
- Heavey, C. L., **Lefforge, N. L.**, Lapping-Carr, L., & Hurlburt, R. T. (*in press*). Mixed emotions: Toward a phenomenology of blended and multiple feelings. *Emotion Review*.
- Mazurenko, O., Zemke, D., **Lefforge, N. L.**, Shoemaker, S., Menachemi, N. (2015). What Determines the Surgical Patient Experience?: Exploring the Patient, Clinical Staff, and Management Perspectives. *Journal of Healthcare Management*, 60, 332-346.
- Heavey, C. L., Hurlburt, R. T., **Lefforge, N. L.** (2012). Toward a phenomenology of feelings, *Emotion*, 12, 763-777. doi: 10.1037/a0026905
- Heavey, C. L., Hurlburt, R. T., **Lefforge, N. L.** (2010). Descriptive Experience Sampling: A method for exploring momentary experience. *Qualitative Research in Psychology*, 7, 345-368.
- Lefforge, N. L.**, Donohue, B., & Strada, M. J. (2006). Improving session attendance in mental health and substance abuse settings: A review of controlled studies. *Behavior Therapy*, 38, 1-22.
- Donohue, B., Strada, M. J., Rosales, R., Taylor-Caldwell, A., Hise, D., Ahman, S., **Lefforge, N. L.**, Kopof, M., Devore, G., Soares, B., Radkovich, B., & Laino, R. (2006). The Semistructured Interview for Consideration of Ethnic Culture in Therapy Scale: Initial psychometric and outcome support. *Behavior Modification*, 30, 867-891.