DIRECTOR OF INFORMATION SYSTEMS & DATA SOLUTIONS

Posting ID:  Company Website: www.imcenters.com
Company: International Market Centers
Position Type: Full-Time Employment
Salary:
College Major(s): Computer Science
College Level(s): Graduate & PhD students

OVERVIEW

International Market Centers, L.P. (IMC) is the world’s largest operator of premier showroom space for the furnishings, home décor and gift industries. International Market Centers owns and operates 11.5 million square feet of world-class exhibition space in High Point, N.C. and Las Vegas. IMC’s mission is to build and operate an innovative, sustainable, profitable and scalable platform for the furnishings, home décor and gift industries.

FROM THE CEO: OUR MISSION

To serve as the center of commerce for the furniture, gift and home décor industries, bringing buyers and sellers from the global marketplace together in the most effective, efficient and compelling venues. Our company will provide manufacturers, retailers and designers with unparalleled access to international distribution channels. As a Team, we will deliver outstanding value and growth opportunities for our partners as well as the world's premier market experience for our guests.

POSITION SUMMARY

Director Information Systems & Data Solutions is responsible for management of business applications and projects which support enterprise-wide systems and solutions. These include Financials, Customer Relationship Management (CRM), Integration systems, Marketing Systems, Business Intelligence solutions, Integrations amongst others. This position has significant impact in all areas of the company ensuring that mission-critical solutions and services are provided in a timely and efficient manner in accordance with our Enterprise Systems Development roadmap.

SPECIFIC RESPONSIBILITIES

- Own development and management of projects and implementation of enterprise applications as the company establishes a solid foundation.
- Provide direction and support to development team that is responsible for building and maintaining enterprise applications.
- Designs and implements organizational change management strategies and communication plans.
- Maintain a positive working relationship with all departments and seek out ways to improve their productivity through process improvements and automation.
- Serve as the liaison between business and technical teams in defining system requirements.
• Assesses project issues and risks; develops resolutions to meet projects ability to ensure successful completion on time, scope and within budget.
• Maintain awareness of the rapidly changing technology environment. Able to seek out new and innovative solutions to technology issues faced by our customers.
• Provide thought leadership and innovation within projects.

QUALIFICATIONS
• Bachelors Degree required
• Strong project management skills and experience in design and implementation of enterprise applications and systems. PMP (Project Management Certification) is preferred.
• 7+ years experience developing, implementing and maintaining data integrations and warehousing solutions that span multiple platforms, business departments and vendors.
• 7+ years experience facilitating all the phases of SDLC – analysis, design, development, testing, acceptance, and rollout plus ongoing support. Experience with Agile development methodologies is a plus.
• Ability to design and develop project plans using project management software tools and tracking tasks based on the plan.
• Proven skills gathering business requirements, drafting system requirements and specifications. Proficient at translating business requirements into requirements for engineers.
• Deep experience and knowledge of business process mapping and enterprise reporting solutions.
• Sound knowledge of SQL, SSRS, SSIS and other data extract and querying tools.
• Knowledge of Microsoft Dynamics CRM.
• Experience with building core enterprise applications such as CRM, Financials, Fulfillment, HR, Sales, Marketing, Integrations, etc.
• Strong customer-facing skills. Strong ability to interact with internal customers effectively using various communication channels.
• Able to effectively communicate at all levels of the company.
• Able to work well in a small, collaborative team and fast-paced environment.
• Strong analytic skills with the ability to troubleshoot complex systems issues.
• Experience in a Property Management company desirable and knowledge of line-of-business systems to support such environments eg. Microsoft Dynamics CRM.
• Strong working knowledge of enterprise application integration solutions is highly desired.
• Vendor relationship management skills.
• Strong organization and teaming skills.
• Flexibility to work overtime and weekends if required.
PERSONAL CHARACTERISTICS

- Energy, drive, vision, and credibility to partner with the team whose operational excellence is critical to the success of the company.
- Actively participates in creating and maintaining a work environment and culture that fosters team spirit high with a focus on the achievement of growth and profit objectives.
- Ability to influence and work closely with team at all levels within the organization.
- Ability to work in a multiple project environment on an independent basis with minimal supervision, and delegate tasks to project team in understandable manner.
- Sensitivity to the business practices, rules and regulations, effective business tactics, and cultural norms of the environment.
- Excellent communication and interpersonal skills in dealing with internal staff, business partners, customers, vendors and the local community.
- Upbeat and positive attitude, commitment to winning results.
- Self-motivation and deadline-driven focus.
- Ability to sustain a high degree of confidentiality and professionalism.

Each of the items listed is considered an essential function of the position. However, the duties, responsibilities and requirements presented in this job description are intended to be broad based and high level and should not be construed as an exhaustive list of all roles or responsibilities for the position. The Company reserves the right to alter the duties and responsibilities of the position.

It is Company policy to comply with Federal and State Equal Employment Laws.

Where to Apply
VIEW CAREER OPPORTUNITIES – www.imcenters.com (click on Employment tab)