L'ORÉAL - IT INTERN: QUALITY ASSURANCE (VIA WAYUP)

Posting ID: IN17422141


Company: L’Oréal

Position Type: Full-Time

College Major(s): Computer Science (CS)

College Level(s): Undergraduate-Freshman, Undergraduate-Sophomore, Undergraduate-Junior, Undergraduate-Senior

Work Location: New York, NY

Salary:

OVERVIEW

The world leader in beauty, L’Oréal is present in 130 countries on five continents.

Our 28 international brands include Kiehl’s, Lancôme, Giorgio Armani Beauty, Yves Saint Laurent Beauté, Ralph Lauren, Clarisonic, Maybelline New York, Essie, Kérastase, Biotherm, Shu Uemura, Viktor&Rolf, Maison Martin Margiela, Urban Decay, Redken, Vichy, La Roche-Posay, Diesel, Garnier, The Body Shop, L’Oréal Paris, and more.

For more than a century, L’Oréal has devoted itself solely to one business: beauty. The group's mission is to provide the best in cosmetics innovation to women and men around the world with respect for their diversity.

We want to bring beauty to all people. Our ambition for the coming years is to win over another one billion consumers around the world by creating the cosmetic products that meet the infinite diversity of their beauty needs and desires.

Roles and Responsibilities

L’Oréal Group has aggressively embraced the digital era and has advanced many leading consumer-facing digital solutions across its business units. Quality and Assurance is a critical success component for our key investments and will ensure solution relevance, optimization, and acceptance during our digital transformation.
The intern will be responsible for support of our testing and product excellence for CRM 3.0. The new CRM 3.0 ecosystem will be the backbone from which L’Oreal USA can individualize our interactions with our consumers from the real-life department store or virtually on-line/on-mobile.

The intern will support the creation of test strategy, test plans, test cases and defect management in conjunction with our service delivery partners. The intern will work in a fast-paced environment and complex architecture.

Responsibilities

- Support reporting of defect log and resolution action items.
- Track customer feedback as enhancements, issues or defects.
- Enter test transactions and execute test cases for SIT, E2E and/or UAT.
- Support preparation of test guides and assist business users during UAT.

Education and Qualifications

- Outstanding functional and technical communication skills and demonstrated business and IT collaboration
- Understanding of the SDLC and Agile Project Management
- Drive Innovation and Streamline Overall Testing Process
- Detail Oriented with Excellent Analytical and Problem-Solving Skills

*Program runs June 2017 – August 2017*

Preferred Skills

How to Apply