HELPDESK TECHNICIAN INTERN

Posting ID: IN17324022
Company: Barrick Gold
Position Type: Part-Time
College Major(s): Electrical/Computer Engineering (EE/CpE), Computer Science (CS)

Company Website: http://barrick.com
Work Location: Henderson, NV
Salary: DOE
College Level(s): Undergraduate-Freshman, Undergraduate-Sophomore, Undergraduate-Junior, Undergraduate-Senior, Graduate Student

OVERVIEW

Barrick is committed to building, operating and closing our mines in a safe and responsible manner.

We make this commitment with a firm belief that our mining activities can create sustained progress and prosperity when we manage our social, economic and environmental impacts with our stakeholders’ interests in mind.

To do this, we put a priority on creating mutually beneficial and long-term partnerships—with our own people, with the countries and communities where we operate, and with our shareholders—treating their interests as our own.

When we get this right, we earn the trust of our partners and maintain our license to operate throughout the life of a mine. In turn, this helps ensure that our mining activities create mutual and lasting prosperity for all of our partners, so that we can all advance, together.

Roles and Responsibilities
The Helpdesk Technician Intern will have an opportunity for aligning theoretical knowledge with practical experience. This will be done by having the intern undergo a training program to gain a strong mix of customer service knowledge coupled with outstanding technology capabilities. Through coaching and mentoring, the intern will gain skills in service desk based PC and basic IT related infrastructure support as per established corporate and departmental SLA’s. They will participate in providing peripheral equipment support for printers and scanners, wireless networking and laptop VPN support. The helpdesk intern is expected to be involved in support of daily maintenance tasks, such as imaging computers, remediate broken clients and other duties as assigned. In addition, the Helpdesk Technician Intern will gain an understanding of the role that information technology plays and how IT can be deployed to serve the business in a global multi-site mining organization.
Education and Qualifications
To be considered for this job, applicants must meet these basic requirements:

• University or college student who is pursuing a degree in computer science, engineering, mining, engineering, or information systems.

Preferred Skills

How to Apply
Please submit resumes to Hans von Gortler at hvongortler@barrick.com.