Internet Connection Guide
ResNet Service Provided by Campus Life Technology

Gaming & Media Devices
(Xbox, PlayStation, Nintendo, Apple TV, TV's, Printers, and DVD/Blu-Ray Players)
These devices will NOT work on the wireless network.

1. Plug your device into the wall using a network cable (Cat5e or greater) that can be purchased from any computer retail store (Best Buy, Fry's, UNLV Bookstore, etc...).
2. In device settings find your Wired MAC address. (example AC:BD:EF:01:23:45)
3. Open an internet browser on your computer (Chrome, Firefox, Internet Explorer, Safari...).
4. Go to the following URL: https://131.216.97.7:8443/enroll
5. Enter your ACE username and password and follow the instructions on the screen to complete the process.
6. Make sure the wireless settings are turned off. They may interfere with your connection to the network.

Wireless
(Wireless computers, Phones & Most other portable electronics)

1. Enable wireless on your computer. If you have already created your wireless account, skip steps 2 and 3.
2. Select UNLV-Guest from your wireless network menu.
5. **For the best connection, tell your computer to forget UNLV-Guest!**
   a. **Mac OS X**: Open Network Preferences, Click on Wi-Fi, Click on Advanced, Click on UNLV-Guest, Click the “-” button.
   b. **Windows**: Open Settings, Select WiFi, Click Manage Known Networks, Click on UNLV-Guest, Click the Forget button.
6. If you have previously connected to UNLV-Secure on your wireless device, your username and password will be stored so that you do not have to log in every time you use wireless on campus.

UNLV and Campus Life Technology recommend that you connect to UNLV-Secure. UNLV Wireless is compatible with 802.11 g/n/ac products. For further information on UNLV wireless and a coverage map please visit the UNLV wireless web site at http://wireless.unlv.edu/

See reverse side for additional information
Wired Computers

1. Follow steps 1 and 3 from Gaming & Media Devices.
2. Once on the browser, you will be prompted to enter your ACE username and password.
3. You will be prompted to download a policy key. The policy key allows UNLV Campus Life Technology to verify that your computer is compliant with University network and copyright policy. Failure to download the policy key will result in the inability to reach the Internet.
4. Once the policy key is installed you should have access to the network.

Additional Information

1. Campus Life Technology cannot guarantee that every device will be able to connect to the UNLV network.
2. Chromecast/Amazon Fire Stick/Roku Stick devices will not work on the UNLV wireless network.
3. Personal wireless routers are NOT allowed on the residential network and will interfere with the wireless network.
4. You may notice connection issues when using microwave ovens as they can interfere with the wireless networks.
5. Your wireless printer will NOT work with the wireless network. It may interfere with your connection to the network unless you completely disable its’ wireless settings. Please call Rebel Repair if you would like a technician to assist you.
6. Wired game console controllers are recommended within the residence halls due to wireless interference that cordless controllers may cause.
7. UNLV provides Symantec Antivirus free of charge to students. To obtain your free copy, visit https://oit.unlv.edu/software/symantec-antivirus.
8. Mobile RebelPrint will allow you to print from your room to any computer lab on campus. For more information, please visit the student printing website at http://oit.unlv.edu/student-printing.

See reverse side for additional information

If you need additional assistance or have questions, please contact the Rebel Repair Help Desk at 702-895-5324 or http://rebelrepair.unlv.edu

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