

**Finley Cotrone, Ph.D., CHE**  
Associate Professor in Residence  
[finley.cotrone@unlv.edu](mailto:finley.cotrone@unlv.edu)



## **Biography**

Finley Cotrone's hospitality career began in food and beverage operations over 20 years ago. Since then, she has worked at every service level in both large and small organizations in operations, management, and training and development. Most notably, Finley was a Senior Learning Manager for Four Seasons Hotels and Resorts and held a variety of training and development leadership positions for MGM Resorts International. Two of the most impactful positions with MGMRI were as Director of Training, CRM & Call Center Operations and Diversity Leadership Manager.

Finley holds a Doctor of Philosophy in Industrial-Organizational Psychology, a Master of Science in Educational Psychology, and a Bachelor of Fine Arts in Theatrical Performance. Her rare combination of education, skills, and experience make her a unique presenter and learning professional.