TECHNICAL APPS SUPPORT ANALYST

Posting ID: 
Company: Barrick Gold
Position Type: Full Time Employment
College Major(s): Computer Science

Company Website: www.barrick.com/careers
Work Location: Henderson/Elko, NV
Salary: Based on Experience
College Level(s): Seniors & Graduate Students

OVERVIEW

The Technical Applications Support Analyst will make a significant contribution in ensuring technical systems, applications, related tools and utilities, and associated servers and hardware are effectively supported, monitored, and kept in a high state of availability to efficiently serve business needs. The individual will work closely with business owners at sites, other global IT support teams, and system vendors. Role requires individual to responsibly perform a wide range of IT tasks related to the support, maintenance, and enhancement of technical systems to maximize application and system uptime. The analyst will support one or more areas of technical applications: Fleet Management, Dispatch, and Mine Engineering and Planning systems and applications Spatial, Exploration, CAD, and Environmental systems and applications Operational and Process measurements data acquisition, storage, and reporting systems Safety and Health, risk assessment, and real-time safety/environmental monitoring systems

The qualified candidate will provide Business and IT support services including, but not limited to activities outlined below;
Liaison between Business Function groups to address incidents/issues/inquiries of an IT solution; providing support and guidance to improve efficiency and effectiveness of the company’s applications.
Identify performance bottlenecks, design and implement solutions to enhance output from systems. Through understanding of current and future Business needs, the Technical Support Analyst is able to help IMT perform better demand management
Ensure newly implemented digital mining systems are received, documented, and maintained in a high-state of availability for the business.
Exercise a high degree of vendor management skills to establish, nurture, and maintain strong partnerships with software and systems vendor support staff.
Become an expert at supporting technical and business software systems

SELECTION CRITERIA
BASIC REQUIREMENTS: To be considered for this job, applicants must meet these basic requirements:

• University degree in computer science, mining, engineering, or information systems, or five (5) years of equivalent experiences in related fields required
• Minimum of five (5) years working in or supporting a mining, exploration, processing, or related job role required
• Business acumen in Mining / Oil & Gas / Manufacturing preferred
• Ability to speak and write Spanish, preferred
• Aptitude to create reports using SQL queries to extract, tabulate, and format business data stored in SQL databases preferred
• Working knowledge of Internet/Intranet/Web technologies required
• Proficiency in supporting and maintaining technical application software and systems required

How to Apply
Visit the website www.barrick.com/careers