SYSTEMS ENGINEER LEVEL II- IT

Posting ID: EM1930344C
Company: Station Casinos
Work Location: Las Vegas, NV
Position Type: Full-Time
Salary: DOE
College Major(s): Electrical/Computer Engineering (EE/CpE), Computer Science (CS)
College Level(s): Alumni

OVERVIEW

- Responsible for practicing, supporting, and promoting Station Casinos’ “Beyond the Best” Company-wide culture and demonstrating Station Casinos’ Championship Service Standards at all times.
- Supports the daily activities of IT infrastructure team members including design, development, implementation, and support of IT technologies across all facilities.
- Provides mentoring to junior members (L1 and Analysts) of the IT infrastructure team to ensure best practices and standards are followed and team members continue to grow in their knowledge of IT technologies.
- Monitors workload assigned work including help desk tickets assigned to the team, makes sure project tasks are progressing according to schedule, and tickets are addressed in a timely manner.
- Troubleshoot and resolve complex hardware and software problems, including end user desktop PCs and enterprise data servers.
- Collaborates with other IT Infrastructure teams and staff to facilitate problem resolution, project definition and completion, and consistency and compliance to departmental standards and policies.

Roles and Responsibilities

- Works with IT teams and management to identify tools that improve efficiencies in the administration of IT systems.
- Identify and resolve problems affecting messaging systems performance, efficiency, and availability in a timely manner.
- Define, test and where required perform system backups and recovery procedures to ensure full data retrieval.
- Manage and administer all e-mail messaging systems and their corresponding or associated software and hardware.
- Administer and maintain NT/Exchange database, antivirus management, and error log tracking.
- Identify and resolve problems affecting messaging systems performance, efficiency, and availability in a timely manner.
● Experience installing, configuring, and maintaining all manners of server hardware and associated network equipment, including SCSI, RAID, and I/O topology.
● Monitor and test system performance; provide statistics and reports.
● Monitor and analyze e-mail system activities to ensure maximum performance, efficiency, and availability.
● Manage servers, including database, e-mail, print and backup servers and their associated operating systems and software.
● Perform server and security audits, and system backups and recovery.
● Support application development teams throughout project lifecycles.
● Ensure that servers comply with established policies, standards, software licensing agreements, and configuration guidelines.
● Recommend and execute modifications to systems in order to improve efficiency, reliability, and performance.
● Establish and implement policies, procedures, and technologies to ensure system security.
● Review and deploy new service packs, hot fixes, system updates, and vendor-supplied patches to servers according to best practices.
● Install, configure, and initiate Microsoft NT/Exchange servers, software, and any other corresponding equipment.
● Set and administer server storage space allotments, resource reservations, and directory assistance.
● Create private and public mailing folders and lists, calendaring services, address books, and shared mail applications.
● Conduct research on hardware and software in support of procurement and system development efforts.
● Works with infrastructure personnel to monitor volume, capacity, and bandwidth of existing network architecture to meet changing priorities and effectively manage growth in relation to telephony system(s)/infrastructure.
● Participate in the design and review of new Windows systems and Windows-based application server deployments.
● Participate in the design and review of new telephony systems.
● Review database performance and growth trends and provide recommendations for hardware sizing, server consolidation, clustering, storage, etc
● Project management skills a definite asset.
● Coordinates with change management team to ensure production release procedures are properly completed prior to implementation of changes in production.
● Joins the team in the development, maintenance, and testing of business continuity and disaster recovery capabilities and procedures associated with our IT infrastructure.
● Assists IT security personnel in the design, development, and implementation of security technologies to prevent, detect, and respond to internal and external security threats.
● Works with network personnel to monitor volume, capacity, and bandwidth of existing network architecture to meet changing priorities and effectively manage growth.
● Provides application of preventative maintenance routines to ensure system performance, availability, and security.

Education and Qualifications
● Ability to communicate effectively with Guests, Team Members and Management in both written and verbal form.
● Bachelor's degree in Computer Science, Computer Engineering, or related field or experience equivalent to education.
Minimum of 5 yrs. IT experience with demonstrated experience working in collaborative IT teams.
Minimum of 5 yrs. previous experience supporting all aspects of a large enterprise network.
Industry standard certification(s) covering the following Microsoft technologies: Exchange, SQL, Active Directory.
Industry standard certification(s) covering the following: Citrix, Blade servers/systems, virtualization
Experience working in a team-oriented, collaborative environment.
Business process and re-engineering experience, as well as an understanding of the relationship between processes and policies.
Experience with server performance tuning and monitoring tools.
Experience installing, configuring, and maintaining all manners of server hardware and associated network equipment, including SCSI, RAID, and I/O topology.
Experience installing, configuring, and maintaining all manners of telephony hardware and associated network equipment, and software
Proven ability to multi-task and operate in a dynamic enterprise environment.
Proven ability to deliver solutions for complex issues even in an "un-supported" configuration
Proven analytical and problem-solving abilities
In-depth understanding of client-server systems, wide-area networks, data storage systems, and data center operations.
Working knowledge of NAS and/or SAN storage technologies. Experience with Network Appliance and EMC storage devices desired.
Working knowledge of server hardware. Experience with Cisco UCS and Dell blade systems desired.
Experience installing and supporting VMWare technologies including ESX, View, and vCenter. VCE VBlock experience a plus.
Experience specifying, configuring, installing, and troubleshooting network routers and switches.
Advanced knowledge of network protocols such as TCP/IP, WINS, DHCP, DNS, SNMP, FTP, HTTP, SMTP, etc.
Demonstrated experience specifying, installing, and maintaining data center technologies including UPS, PDUs, AC, environmental monitoring, and physical security systems.
Experience supporting Disaster Recovery Sites and related technologies.
Documented technical training or certification in Microsoft, Cisco or other IT technologies highly desirable.
General knowledge of firewalls, VPNs, and Linux systems desired.

How to Apply
Click the link and enter the job number "190002005"
https://stationcas.taleo.net/careersection/sc_corp/jobsearch.ftl?lang=en