Splunk was founded to pursue a disruptive new vision: make machine data accessible, usable and valuable to everyone. Machine data is one of the fastest growing and most complex areas of big data—generated by every component of IT infrastructures, applications, mobile phone location data, website clickstreams, social data, sensors, RFID and much more.

Splunk is focused specifically on the challenges and opportunity of taking massive amounts of machine data, and providing powerful insights from that data. IT insights. Security insights. Business insights. It’s what they call Operational Intelligence.

They have built a phenomenal foundation for success with a proven leadership team, highly passionate employees and unique patented software. They invite you to help them continue their drive to define a new industry and become part of an innovative, and disruptive software company.

Roles and Responsibilities
Splunk is rapidly growing its internal Product Analytics capabilities. They are seeking a product management / data analyst intern to provide operational metrics and analysis around product adoption and success. In this role, you will collaborate with diverse partners to help them make effective, data driven, and strategic decisions around how to improve our products, what features to prioritize, and how to increase customer engagement. You will do a short term project that will contribute to real-life improvements with high impact. Looking for an internship that helps you grow both business and technical skills? This is the right role for you.

You will ask the right questions about the data – what data is collected, how does it reflect business and technology goals, and what follow-up actions are warranted. You purposefully address data quality issues and look for opportunities to align both data and metrics collected/used across our product line. You will partner with product leadership to translate business semantics into rigorous math and implement the reporting using multiple tools.
This is a full-time position based in either our San Francisco or Santana Row office.

Responsibilities:

You will craft reports and dashboards for product leadership on product usage, uptake, engagement

You will work with product managers to obtain quantitative measures for uptake and engagement of various products

You will develop quantitative metrics and analytical support for measuring product and data quality

You will consult with and nurture partners on analytics performed against product-generated data

You will help build an open, unbiased, evidence-based culture throughout the organization

**Education and Qualifications**

You have superb interpersonal and communication skills

You have strong analytical and problem-solving skills

You are willing to explore open-ended questions and present compelling arguments using data

You know how to use Excel, SQL, and visualization tools such as Tableau

You are pursuing a Bachelors, MBA, or PhD degree in a relevant field (e.g. Computer Science, Data Science, Operational Management).

**Preferred Skills**

Bonus if you can build searches and dashboards in Splunk

**How to Apply**