NETWORK TECHNICIAN (TIER 1)

Posting ID: IN16B13569

Company: Mobilitie

Position Type: Full-Time

College Major(s): Electrical/Computer Engineering (EE/CpE), Computer Science (CS)

Company Website: http://www.mobilitie.com/

Work Location: Las Vegas, NV

Salary:

College Level(s): Graduate Student

OVERVIEW

Mobilitie is the largest privately held wireless infrastructure company in the United States. Connectivity is a vital component of daily life, and Mobilitie works with wireless carriers and venues to ensure our customers are better connected. Mobilitie is a leader in the wireless industry, and has been rated one of the largest and fastest growing private companies by the Orange County Business Journal. Mobilitie owns and operates cell towers, DAS, small cell, fiber networks, and Wi-Fi systems and advises carriers on network operations, performance and improvement opportunities. As a global provider of complete wireless solutions, we design, build and operate networks and infrastructure to deliver optimal coverage in the most demanding and challenging of environments.

Rated as one of the Top 100 Technology Providers by Broadband Communities, Mobilitie is on the forefront of mobile technology and growing rapidly. At Mobilitie you will have the opportunity for a rewarding career in telecommunications, focusing on solutions that deliver the coverage needed in today’s world and that anticipate the needs of tomorrow. We are currently seeking highly motivated and dynamic individuals to join the Mobilitie team and the largest network deployment initiative in the US.

Roles and Responsibilities
The Network Technician (Tier 1) will be responsible for working closely with users to resolve connectivity issues either in-person or in a call center environment in a 24 by 7 environment. The position will require direct communication with customer as necessary and work closely with Tier 2 Technicians. The NCC technician is expected to diagnose hardware, software and system issues by following directions provided by upper tier technicians, engineers and management.

Education and Qualifications
• Bachelor’s Degree or CCNA certification required from accredited university
• IT Desktop Support Experience
• Minimum of one (1) year of experience in the similar field
• Network Monitoring Center (NOC) experience a plus
• Wifi Network support experience a plus
• Excellent communication skills

Preferred Skills
Excellent communication skills, Wifi Network support, IT Desktop Support Experience, Network Monitoring Center (NOC) experience

How to Apply
kim.endo@mobilitie.com