BENCH TECHNICIAN

Posting ID: EM16A024DB
Company: Konami Gaming, Inc.
Position Type: Full-Time
College Major(s): Civil Engineering (CEE), Construction Management (CEM), Mechanical Engineering (ME), Electrical/Computer Engineering (EE/CpE), Computer Science (CS), Entertainment Engineering (EED)

Company Website: https://www.gaming.konami.com/home.aspx
Work Location: Las Vegas

College Level(s): Undergraduate-Senior, Graduate Student

OVERVIEW

Built on a rich heritage, Konami Gaming Incorporated is a subsidiary of the world-renowned entertainment developer KONAMI CORPORATION. Las Vegas, Nevada, is home to our impressive, state of the art facility which showcases our commitment to the North American gaming industry. Konami believes in taking care of our people. Full time team members receive:
• Competitive Comp Structures
• Secure a great retirement through our amazing 401(k) plan with a very generous company match
• Rest easy knowing you are offered a rich, comprehensive health benefits package
• Take advantage of our tuition reimbursement program
• Get to living in your off time with paid Company Holidays, Vacation, Sick, National and Floating Holidays. We believe in Quality of Life
• Enjoy our Beautiful, State of the Art Facility, adjacent to the famous Las Vegas Strip

Roles and Responsibilities
Bench Technicians are responsible for overall product technical support functions with a high degree of focus on the evaluation, troubleshooting and down to component level repairs of customer returned products, including main processor boards, peripherals, LCD monitors, touchscreen displays, power supplies and other digital / analog electronics devices. This position uses complex test equipment & software to diagnose, troubleshoot and repair digital & analog electronic equipment to include slot machines, bill validators, signs, ticket printers, motherboards, monitors, touchscreen displays and other gaming related devices. Working with the department supervisor this position oversees technical support service and
RMA Life Cycle operations of Konami products for both domestic and international markets.

Education and Qualifications
Experience:
• 0-4 years of experience in a fast paced, mission critical electronics repair technician role.
• Must have excellent customer service, verbal and written communication skills
• Problem solving and analytical skills required combined with impeccable business judgment
• Knowledge of repairing Graphic Computer Systems and/or Slot Machines preferred
• Certified to solder / de-solder through-hole and surface mount components preferred
• Must interact with RMA administrative staff, customers and distributors in a technical capacity to investigate and resolve issues
• Must have thorough knowledge in utilizing complex test equipment to properly and effectively diagnose hardware problems, read / interpret mechanical drawings and electronic schematics, including digital and analog circuits
Availability: This position must remain flexible to meet the needs of our business. This may require availability to work on Holidays, Weekends, Nights and On-Call in addition to the regular work week.
Education:
• Must have a Associates Degree in Electronics; Bachelors Degree preferred
• Proof of successful completion of a technical electronics certification from an accredited institution or applicable military electronics experience in lieu of Degree will also be considered

Preferred Skills
• 0-4 years of experience in a fast paced, mission critical electronics repair technician role.
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• Problem solving and analytical skills required combined with impeccable business judgment
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How to Apply