



INTERNSHIP & CAREER SERVICES

HOWARD R. HUGHES COLLEGE OF ENGINEERING

PROGRAMMER ANALYST OPPORTUNITY

Posting ID: E010916

Company: Caesars Entertainment

Company Website: www.caesars.com

Job Title: Programmer Analyst

Work Location: Las Vegas

Position Type: Full-time

Salary: N/A

College Major(s): Computer Science

College Level(s): Graduates

OVERVIEW

The primary responsibility of this position is within the Service Oriented Architecture (SOA) and Capacity Performance and Planning (CPP) support team. The candidate will be responsible for supporting and developing (in that order) core applications/services implemented in Java, .NET, TIBCO Business Works, TIBCO Business Events, TIBCO EMS, IBM DataPower and RPG deployed on Wintel, AIX and iSeries infrastructure.

Role and Responsibilities

- Handle on-call responsibilities, which entail responding to critical alerts/incidents and resolving the same within SLA.
- Participate in the resolution of incidents and service requests pertaining to the SOA and Capacity Planning team reported via ticketing system.
- Participate in problem management activities to address recurring problems in the SOA and CPP space.
- Keep monitoring rules up to date in monitoring solutions such as Dynatrace, Applications Manager and OpManager.
- Participate in infrastructure roleswaps, upgrades and patching activities.
- Advise user departments about functional design and impact on departmental operations.
- Consult with user departments in the analysis of manual and automated systems; assists in presentation of detailed functional specifications, formats, and templates.
- Suggests solutions to problems presented that fit within the operating limitations of equipment.
- Analyze existing systems and databases, and recommend enhancements to solve identified business needs. Apply working knowledge of application components (e.g. file structures) in conjunction with query tools to solve identified business needs.
- Perform all aspects of internal system acceptance testing, ensuring delivery of well-tested system enhancements, and further ensuring systems meet business requirements.
- May perform daily supervision of a cross-functional testing team, where appropriate, in preparing system and integration test data, testing and reporting test results to programming and to management.



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- Troubleshoot incidents reported by end-users, escalating where necessary to schedule system changes, and discussing resolutions with end-users in order to keep abreast of current technology in both hardware and software in order to recommend business solutions that fit system constraints, meet user needs, and attend training classes and seminars designed to advance skills and creative capabilities.
- Develop and maintain good written and oral communication skills.
- Support business objectives by investigation of user needs and development of
- Ensure systems meet the business needs of users by acting as a liaison and listening post with users and user representatives regarding system change requests and specific business requirements design.
- Maintain the confidential nature of matters
- Enhance project management skills by participating in defining and presenting system solutions and time lines for identified business needs and/or technical
- In conjunction with end-users and others, decide what changes need to be made to documentation, training, problem diagnosis, and programs, in view of the utilization and application of end-user skills to solve the identified business need.
- Advise user departments and assists in the selection of software packages from outside vendors to solve defined user needs.
- Advise user departments in the development and/or change of departmental procedures.

KNOWLEDGE AND EXPERIENCE

1+ years' work experience (or possess relevant academic background) in jobs with systems analysis and design, implementation, support, training, and testing required.

Working knowledge of Java required and general knowledge of multiple programming languages is preferred.

Preferred languages/tools include:

1. XML
2. JMS
3. TIBCO products (Business Works, Business Events and EMS)

To Apply: Send resumes to George Swithin: swgeorge@caesars.com.