

## RESIDENT COMPLAINTS AND GRIEVANCES

### I. Introduction

1. A resident's complaint or grievance must be given appropriate attention.
2. If the resident has a complaint, such as a disagreement with an evaluation or status in the program, working conditions, poor treatment by others, etc., he/she should attempt to resolve the complaint through informal channels with the program director and/or the department chair.
3. If this fails, then the resident should follow the procedure below.

### II. Procedure

1. If the resident feels that his/her complaint or grievance has not been satisfactorily addressed, he/she should contact, in writing (email is acceptable):

Associate Dean for Graduate Medical Education  
University of Nevada, Las Vegas School of Medicine  
2040 W. Charleston Blvd, Suite 507  
Las Vegas, NV 89102  
Kate.Martin@unlv.edu

2. If the resident still does not feel the complaint or grievance has been satisfactorily addressed, he/she should contact, in writing (email is acceptable) the Dean of the School of Medicine, whose decision on the matter is final.
3. No complaint or grievance will be considered if the issue presented by the resident has already been the subject of disciplinary procedures and due process under the University of Nevada, Las Vegas School of Medicine Due Process policy.
4. For complaints regarding equal employment opportunity or sexual harassment, please see Board of Regents Handbook, Title 4, Chapter 8 and/or the NSHE Sexual Harassment Policy (Appendix).

Approved by GMEC April 2017