

UNLV | PURCHASING & CONTRACTS

ADDENDUM 2 TO REQUEST FOR PROPOSAL 702-KO

WEB CONFERENCING SOLUTION

University of Nevada, Las Vegas
Purchasing Department
4505 Maryland Parkway
Las Vegas, Nevada 89154-1033
(702) 895-3521

Date of Release: July 21, 2017

Date and Hour of RFP Opening: Wednesday, August 2, 2017, 3:00 PM PDT

The following questions were raised and are answered below:

1. In the pricing section, highlighted by red it mentions providing "support" options although this is a web conferencing RFP.

Would this refer to services such as our GoToAssist remote support tool which OIT and several others have in place?

1. *List and Describe all costs (including software, equipment, storage, implementation, professional services, travel costs, training, support, and other costs) below. Costs should be to serve the entire UNLV campus (approximately 29,000 students and 4,000 employees) for first year of the Contract. If your Company provides multiple support options, please include support options below that you recommend for UNLV. Include training and storage options recommended for UNLV. Include details on how software is priced (by FTE, number of users, or another methodology). Include details on how much storage is included. Award of the RFP is not a guarantee that a purchase will be made.*

Answer: Yes, if this is part of your proposed solution for the web conferencing solution. We are asking for you to list all costs included in your proposed solution for a web conferencing solution. If this is an optional, additional functionality or service that you can offer UNLV, you may include pricing information in your response, but please clearly indicate that it is an additional, optional item.

2. Whether companies from Outside USA can apply for this?
(like, from India or Canada)

Answer: Companies from outside the USA may submit a proposal, provided UNLV is not prohibited from doing business with them per federal, state, or local law. However, the ability of the Company to adequately and efficiently perform services and provide goods to UNLV in a timely and efficient manner as well as other factors may be considered in the evaluation of the submittals. In addition, all data (including any redundant servers) is required to be

stored in the US or Canada. See Exhibit B Minimum Contract Terms for the RFP, VI Miscellaneous Provisions, Letter Y Data Storage.

3. Whether we need to come over there for meetings?

Answer: Proposers may be asked to provide on-campus demonstrations of their product (See Section B, 2. Evaluation of Proposals). Once the Contract is awarded, it is not anticipated that the selected Contractor would be required to come on-site, unless the Contractor's product requires Contractor's onsite installation and/or maintenance. UNLV could select a Company that uses Subcontractors for certain tasks, provided the Company is responsible for any such Subcontractor.

4. Can we perform the tasks (related to RFP) outside USA?
(like, from India or Canada)

Answer: See response to questions 2 and 3.

5. Can we submit the proposals via email?????

Answer: No. E-mailed proposals will not be accepted. Proposals must be sealed and either hand delivered or mailed to UNLV per the instructions on the first page of the Request for Proposal.

6. Page 9: Can you please confirm what you mean by acceptance period?

Answer: This means that a Proposer's offer should not expire for a minimum of 120 calendar days from date of opening.

7. Page 22, Section C - Contract Extension: Would the extension be at the time of expiration should you decide to do so? Would this be paid for upon request?

Answer: Yes, UNLV would be able to exercise the 90 day Contract extension upon expiration of the Initial Term or upon expiration of any Renewal Term. Yes, UNLV would pay Contractor for applicable goods and services. Any annual fees would be prorated for the extension period.

8. How many employees total does UNLV have?

Answer: Per Section D Scope of Work/Specifications, UNLV has approximately 29,000 students and 4,000 employees. Please use these estimates in providing your Price Response.

ALL OTHER TERMS, CONDITIONS AND SPECIFICATIONS OF THIS REQUEST FOR PROPOSAL REMAIN THE SAME.