

NEVADA  
HOMELESS  
ALLIANCE

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**PROJECT  
HOMELESS  
CONNECT**

# Winter 2012 Summary

Prepared By: NEVADA HOMELESS ALLIANCE



## About the NHA

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### Board of Directors:

Linda Rheinberger  
Owner/Broker  
One Source Realty and  
Management  
*President*

Renee Cookson  
Mojave Adult, Family, and  
Child Services  
*Vice President*

Senator David Parks

Tamara Harris  
Strategy Provider

Matthew O'Brien  
Shine the Light



The Nevada Homeless Alliance is a 501(c) (3) non-profit organization dedicated to issues of homelessness through events and education. Our purpose is to educate the community and maximize resources through coordination, collaboration and communication among the public and private sectors.

In short, the Nevada Homeless Alliance advocates, educates, and coordinates efforts on homelessness connecting the private, public and non-profit sectors to the homeless issues.

Project Homeless Connect is a day-long event designed to provide services to the homeless population from housing to haircuts to medical to job readiness. The event has evolved from over 20 years of events annually, to now hosting two PHC events per year: Family Connect (a resource fair for families and youth) in the spring, and Project Homeless Connect in the fall.

The event organizers are the Nevada Homeless Alliance in partnership with the Southern Nevada Planning Coalitions' Committee on Homelessness, the Regional Initiatives Office, Clark County, The City of Las Vegas, service providers, and our donors and sponsors.

Project Homeless Connect would not be possible without support like yours and your contribution is deeply appreciated.

The Winter Project Homeless Connect was the 21<sup>st</sup> PHC in our community. We had over 800 volunteers, 100 service providers and served approximately 2,800 homeless individuals and families.

The Nevada Homeless Alliance Board of Directors appreciates your support and we hope you will want to continue as one of our donors for the next Project Homeless Connect in November 2013.

If you would like to reach us at any time please email us at [NHVOICE@AOL.COM](mailto:NHVOICE@AOL.COM)

Again, thank you for your support.

Warmest regards,

*Linda Rheinberger*

Linda Rheinberger

NHA, President





## Snapshot of Services

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### PROJECT HOMELESS CONNECT DECEMBER 6, 2012

#### SERVICES AVAILABLE

- Housing & Shelter
- Social Services
  - General
  - Welfare
  - Social Security
  - Clark County
- Job Readiness Services
- Medical/Dental/Vision
- Behavioral/ Mental Health
- Veterans
- Senior Services
- Family Services
- Teens and Young Adults Services
- Courts
- Legal Assistance
- Pet Services
- Community Resources
  - Homeless ID Cards
  - Education and GED Services
  - Financial Education
  - Client Advocacy Assistance



#### SUPPORTIVE ACTIVITIES

- Hot Meals for Clients
- Adult Activities
- Childcare/Activities
- Giveaways
- Personal Item Check
- Transportation
- Outreach
- Haircuts
- Phone Calls Home for the Holidays
- Free Cell Phones



## PHC Results

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*Over 2,800 clients were connected in one day*

### **HOUSING/SHELTER**

- Included 14 agencies serving 565 clients
- 15 clients completed intakes for A New Path housing
- 183 clients were given referrals and information for housing programs and assistance
- 68 clients received transitional housing placements
- 4 clients were placed for permanent housing
- 13 clients were connected with affordable housing programs
- 8 clients were connected with SAFAH Link services for move-in assistance
- 22 applications were submitted for housing through the Las Vegas Urban League
- 50 clients received emergency shelter
- 4 clients were placed in temporary beds

### **SOCIAL SERVICES**

- Included 26 agencies serving 781 clients
- 110 SNAP applications were completed through ThreeSquare and HELP of Southern Nevada
- Clark County Social Service connected with 66 clients and provided:
  - 16 clients with Financial Assistance
  - 16 clients with Medical Assistance
  - 4 with transportation out of state
- Department of Welfare and Supportive Services connected with 98 clients and provided:
  - 25 case inquiries
  - Assistance with 14 SNAP applications
- Department of Social Security provided:
  - SS Card info to 111 clients
  - 4 referrals
  - Info and Case status to 54 clients
  - Follow-up appointments for 29 clients
- Nevada 211 provided information and referral to 53 clients
- 29 clients were assisted with obtaining birth certificates and IDs
- 106 clients were given transitional IDs through Neighborhood Family Services
- HELP of Southern Nevada set 42 clients for follow-up appointments for Emergency Resource Services
- Information was provided on representative payee programs, guardianship, family resource centers, taxpayer advocacy, HIV positive resources, GLBT support, human trafficking awareness, etc.



## PHC Results, Continued

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### **JOB READINESS**

- Included 15 booths and served 289 clients
- 58 clients placed into jobs and work experiences
- 196 clients enrolled in job training programs
- 184 clients received employment referrals
- 77 clients were signed up for employment orientation
- 17 clients were given follow-up appointments

### **FAMILIES WITH CHILDREN**

- Included 5 booths and served 354 families
- 21 clients applied for Baby First Services through HELP of Southern Nevada
- 67 client were connected with the Catholic Charities food pantry
- 102 clients received information for WIC benefits
- 11 applications were submitted for low-income childcare
- 17 families received information on adoption services at Catholic Charities
- DA Family Support received 8 applications for assistance
  - 3 Families signed up for social work assistance and mediation
- Clients were able to access resources for child support, Medicaid, and childcare for low-income families

### **TEENS & YOUNG ADULTS**

- Included 4 agencies serving 205 clients
- 3 clients were placed in transitional/permanent housing
- 2 clients were placed in emergency shelter
- 4 clients were provided with bus passes
- 24 clients received information on behavioral health services
- Provided 74 service referrals
- Provided information on emergency and transitional housing programs, food pantries, behavioral health services, case management, continuing education, and drop-in center services

### **SENIOR SERVICES**

- Served 76 Seniors
- 2 clients connected with Alzheimer's services
- Provided Social Security information to 11 seniors
- Provided Medicare and Social Security assistance, food pantry information, medical resources, and rental and utility resources





## PHC Results, Continued

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### **VETERANS**

- Included 18 agencies serving 115 clients
- Provided information VA services, counseling, medical resources, permanent and transitional housing programs, benefits, residential work programs, continuing education, and dental resources
- 4 veterans were placed into transitional housing programs
- 62 clients received information on suicide prevention
- 17 clients were assisted with benefits claims through the VA
- 3 clients were able to check the status of their benefits claims through the VA
- 19 clients received assistance in obtaining their DD214
- 8 applications were completed for rental assistance through the Las Vegas Urban League
- 14 clients received information on smoking cessation
- 16 clients were connected to Regional Transportation Commission programming for transportation to medical appointments

### **BEHAVIORAL HEALTH**

- Included 16 agencies serving 255 clients
- 29 clients received Narcotics Anonymous meeting schedules
- 19 clients received Alcoholics Anonymous meeting schedules
- WestCare provided 17 residential referrals, 26 detox referrals, and 23 outpatient referrals
- 15 clients received information on obtaining outpatient methadone treatment
- Southern Nevada Adult Mental Health Services provided 81 referrals
- 11 clients received information on problem gambling treatment and support groups
- Services included: mental health and substance abuse services, informational handouts, resource directories, 12 step recovery, smoking cessation, case management consultation and referral service.

### **MEDICAL AND DENTAL**

- Included services from Nevada Health Centers, Southern Nevada Health District, E Study Site, Operation HOPE, and the Summerlin Lion's Club
- Approximately 1,247 Medical referrals were given
- 34 clients were seen for dental services
- 15 clients received mammograms
- 426 clients received vision services
- Southern Nevada Health District administered 105 adult vaccines, 15 children's vaccines, and 225 flu vaccines
- E Study Site provided 97 referrals for skin treatments
- 20 clients signed up for diabetes medication assistance



## PHC Results, Continued

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### LEGAL RESOURCES

- 4 agencies provided clients with general legal consultations regarding:
  - Family law and child support
  - Warrants
  - Legal classes
  - Employment law
  - Disability

### COURTS

- North Las Vegas Courts served 114 clients for a total of 170 cases
- Las Vegas Municipal Courts served 327 clients for a total of 802 cases
- Las Vegas Justice Courts saw 533 traffic cases, and closed 387
- Las Vegas Justice Courts saw 74 criminal cases and closed 32

### GIVEAWAYS

- Clothing- Approximately 7,000 pieces were distributed included shirts, pants, coats, and shoes
- Socks- 3,500 pair distributed
- Hats/Gloves/Scarves- 3,000 sets were distributed courtesy of United Methodist Social Ministries
- 3,000 sack lunches
- 1,000 bottles of Gatorade
- 1,000 bottles of water
- Hygiene kits- 5,000 bags distributed
- 978 Books distributed
- Blankets and sheets- 200 distributed
- General household and food items

### OUTREACH SERVICES

- 28 chronic clients were served and provided transportation through outreach teams
- 11 clients received placements in transitional and permanent housing programs
- 2 clients were placed into emergency shelter

### PHONE HOME FOR THE HOLIDAYS

- Approximately 50 clients made calls to reunite with estranged family members for the holidays
- The City of Las Vegas provided 21 Greyhound bus tickets home
- 90 clients were given free cell phones through Unite Me Now



## PHC Results, Continued

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### CHILDRENS ACTIVITIES

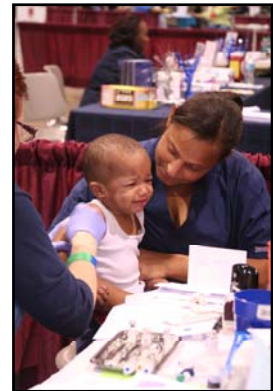
- Provided childcare for 92 children
- 28 children received clothing
- 76 children received lunch courtesy of Spicy Pickle
- \$4,000 worth of toys were distributed courtesy of Family Promise of Las Vegas

### PETS

- Served 55 animals- 53 dogs and 2 cats
- Pet owners were provided with coupon for free spay/neutering
- Pet food and supplies provided

### MISC. SERVICES

- 1,963 meals were served to 1,515 clients restaurant style
- 498 clients received haircuts
- 176 clients received massages courtesy of MGM Resorts International spa volunteers
- 25 clients received pastoral prayer







## Participating Departments and Agencies

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707 Property Management  
Adelson Clinic  
Alcoholics Anonymous  
Alliance Family Services  
American Civil Liberties Union (ACLU)  
American Medical Response  
Canyon Falls Spa and Salon  
Catholic Charities  
Catholic Charities St Vincent HELP  
Center for Behavioral Health  
City of Las Vegas  
City of Las Vegas Animal Control  
Clark County Animal Control  
Clark County School District Adult ED  
Clark County Social Service  
Cloud Break Communities  
Community Counseling Center  
CSSI Family Services  
Department of Employment, Training, and Rehabilitation  
Department of Housing and Urban Development  
Dept of Veterans Affairs Benefits Office  
Dept of Veterans Affairs Enrollment Office  
Disability Action Advocates  
District Attorney Family Support  
Division of Welfare and Supportive Services  
Dungarvin  
e-Study site Sunrise Hospital  
Extra Mile Staffing for Vets  
Family Promise  
Foundation for an Independent Tomorrow  
FREE International  
Gender Justice  
GNJ Family Life Center  
Goodwill of Southern Nevada  
Heaven Can Wait  
Help of Southern Nevada  
HELP USA Bonanza  
HELP USA Genesis  
HELP USA Renaissance  
Henderson Courts





## Participating Departments and Agencies, Continued

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Las Vegas Justice Court  
Las Vegas Metropolitan Police Department  
Las Vegas Municipal Court  
Las Vegas Rescue Mission  
Las Vegas Urban League  
Las Vegas Urban League RexO  
Las Vegas/ Henderson Vet Center  
Latin Chamber Commerce Community Foundation  
LGBT Center  
MGM Resorts International Spa Services  
Mojave Mental Health  
Narcotics Anonymous  
National Association for Black Veterans (NACVETS)  
Neighborhood Family Services  
Nevada Council on Problem Gambling  
Nevada Health Centers  
Nevada Health Centers Mammovan  
Nevada Health Centers Miles for Smiles  
Nevada Legal Services  
Nevada Office of Veterans Services  
Nevada Partners  
New Genesis  
New Sunset Personal Care  
North Las Vegas Animal Control  
North Las Vegas Municipal  
NV 211  
Operation HOPE  
Peoples Autism Foundation  
Regional Transportation Commission  
Rotary Club- East  
Rotary Club- Las Vegas Central  
S.A.F.E. House  
Safe Nest  
Salvation Army  
Social Security Administration  
Southern Nevada Adult Mental Health Services  
Southern Nevada Center for Independent Living  
Southern Nevada Children First  
Southern Nevada Health District  
Southern Nevada Regional Housing Authority





## Participating Departments and Agencies, Continued

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Summerlin Lions Club  
Supportive Services for Veteran Families (SSVF) Urban League  
TaxPayer Advocate  
The Church at South Las Vegas  
The Key Foundation  
The Shade Tree  
ThreeSquare  
Trinity Security  
United Family Services  
United Me Now  
United Way of Southern Nevada  
Urban League NVPC  
Urban League RExO  
US Vets Las Vegas  
VA Healthcare for Homeless Veterans  
VA Southern Nevada Healthcare System  
Variety Early Center  
Vet to Vet Southern Nevada  
Veterans Health Administration  
WestCare  
Women's Development Center  
Youth Advocate Programs, Inc.  
YT Ministries





## Thank You for Supporting the 2012 PHC!

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Clark County Outside Agency Grant	\$21,600
Bank of America	\$10,000
Wells Fargo	\$10,000
Bechtel Corporation	\$7,300
Elks Lodge #1468	\$3,000
Lois Margolet	\$1,000

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A Special Thanks to the Event Partners:



**Special Thanks to Service Section Partners:**

Aramark  
 Boyd Gaming  
 Canyon Falls Spa and Salon  
 Catholic Charities of Southern Nevada  
 CHASE  
 Coca Cola  
 For the Least of These  
 GES

MGM Resorts International  
 Nevada HAND  
 Nevada National Guard  
 Olive Garden  
 Reset Management Consultants  
 Spicy Pickle  
 ThreeSquare





## Press Releases

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Contact: Dan Kulin  
Phone: (702) 455-5534  
Email: [DKulin@ClarkCountyNV.gov](mailto:DKulin@ClarkCountyNV.gov)  
Monday, December 03, 2012

### Thousands of Homeless Getting Help Thursday

Thousands of homeless individuals are expected to attend Project Homeless Connect from 9 a.m. to 3 p.m. Thursday, Dec. 6, at the Cashman Center at 850 N. Las Vegas Boulevard, which is on the corner of Washington Street and Las Vegas Boulevard.

The annual event connects the homeless with housing food, legal assistance, job training, health care, mental health counseling, substance abuse treatment, and other services. Also, this year there will be a phone bank at the event to give the homeless a chance to reach out to friends and relatives out of the area who may be able to assist them.

More than 3,000 homeless individuals received help during last year's Project Homeless Connect, which is supported by a variety of local organizations and hundreds of volunteers.

Volunteers are still needed for this year's event. Volunteers perform a variety of tasks including checking-in and escorting homeless individuals around Project Homeless Connect. Volunteers will be asked to arrive by 7 a.m. and stay until 4 p.m. but may spend a half-day at the event. For more information about volunteering at Project Homeless Connect call (702) 892-2300 or visit [www.HelpHopeHome.org](http://www.HelpHopeHome.org).

People may also help by making donation for the event. Items such as bus passes, cases of bottled water and non-perishable food items are still needed. Monetary donations are also appreciated. For more information about donating to the event call the Nevada Homeless Alliance at (702) 743-1487.

"There are thousands of people in our community who need a little help to get back on their feet," said Tyrone Thompson, Regional Initiatives Coordinator for the SNRPC Committee on Homelessness. "Project Homeless Connect brings together organizations that provide a helping hand to our friends and neighbors who are struggling with homelessness."

A comprehensive census conducted in January 2011 revealed more than 9,400 homeless people staying in shelters or on the streets.

Project Homeless Connect is coordinated by the SNRPC Committee on Homelessness' Regional Initiatives Office and the Nevada Homeless Alliance (NHA). The Regional Initiatives Office works with local governments and other agencies, faith houses, advocacy groups and others concerned with the issues of homelessness and affordable housing through a coordinated and regional approach to planning and service provision. The NHA works with



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local agencies, volunteer groups, faith-based organizations and the corporate sector to create effective partnerships and promote collaboration through advocacy, events and education.

The event is also supported by Clark County and the cities of Las Vegas, North Las Vegas, Henderson and Boulder City, and the Bank of America Charitable Foundation, Wells Fargo Charitable Foundation, MGM Resorts International, Catholic Charities, and others. Event participants are expected to include Clark County Social Service, the City of Las Vegas, Las Vegas and North Las Vegas Courts, emergency shelter and housing providers, Nevada Health Centers, employment training agencies, the Las Vegas Metropolitan Police Department, street outreach service providers, state welfare and mental health agencies, the Veterans Administration, faith-based groups and various social service providers.

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## Press Releases, Continued

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Contact: Dan Kulin  
Phone: (702) 455-5534  
Email: [DKulin@ClarkCountyNV.gov](mailto:DKulin@ClarkCountyNV.gov)  
Thursday, November 29, 2012

### Volunteers, Donations Needed to Help Homeless

Volunteers and donations are needed for the upcoming Project Homeless Connect, which helps thousands of homeless in Southern Nevada with housing, food, legal assistance, job training, health care, mental health counseling, substance abuse treatment, and other services.

More than 700 volunteers are needed for a variety of tasks, including checking-in and escorting homeless individuals around Project Homeless Connect, which will take place on **Thursday, Dec. 6**, in the Cashman Center at 850 N. Las Vegas Boulevard, Las Vegas. Volunteers will be asked to arrive by 7 a.m. and stay until 4 p.m. but may spend a half-day at the event. For more information about volunteering at Project Homeless Connect call (702) 892-2300 or visit [www.HelpHopeHome.org](http://www.HelpHopeHome.org).

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"Project Homeless Connect brings thousands of needy residents to the organizations that can help them," said Tyrone Thompson, Regional Initiatives Coordinator for the SNRPC Committee on Homelessness. "But we couldn't do this without the hundreds of volunteers and donors who step up to those who are less fortunate in our community."

A comprehensive census conducted in January 2011 revealed more than 9,400 homeless people staying in shelters or on the streets.

Project Homeless Connect is free to the homeless who will be able to check-in from 9 a.m. to 3 p.m. on Dec. 6. During last year's event, about 700 community and agency volunteers helped more than 3,000 homeless people receive help with food, clothing, grooming, housing, transportation, job readiness, health care, mental health counseling, substance abuse treatment, child care, veterans and legal services.

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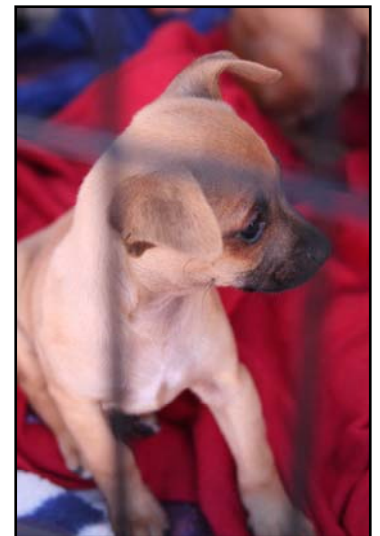
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# Photos

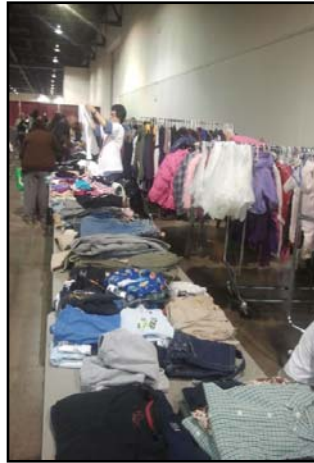
Photos Courtesy of Catherine Huang Hara and Tameca Ulmer



## Photos

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Photos Courtesy of Catherine Huang Hara and Tameca Ulmer







Dedicated to the Life Work and Legacies of

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Shannon West-Redwine



Monsignor Patrick Leary