THE FOLLOWING ADDITIONS, DELETIONS, AND/OR CHANGES SHALL BE MADE AND INCORPORATED INTO THE IFB.

A. QUESTIONS/ANSWERS:

1. **Question:** Will UNLV accept substitute or "like for like" parts? E.g. if a 1.2TB hard drive vs. 1TB hard drive?

   **Answer:** No.

2. **Question:** Would UNLV consider Gen 8 gear vs. Gen 9 gear or is there a particular requirement that only Gen 9 can provide for?

   **Answer:** No.

3. **Question:** As SMS cannot provide intellectual property, (e.g. firmware) of the OEMs to customers, is UNLV willing to go direct to HP in order to source software and/or firmware?

   **Answer:** N/A - We do not disclose.

4. **Question:** Provider will need a full component BOM for each product listed.

   **Answer:** BOM provided.

5. **Question:** Is an independent third party maintainer a logical alternative for UNLV to provide HP maintenance?
6. **Question:** Is UNLV willing to purchase refurbished equipment?
   **Answer:** No.

7. **Question:** Will there be any managed service / remote monitoring / call home tools being implemented on these devices?
   **Answer:** Only what is built-in.

8. **Question:** If yes, can provider be a part of the distribution for proactive and predictive alerts?
   **Answer:** N/A.

9. **Question:** What will the initial term of the agreement be? 1, 2 or 3 years?
   **Answer:** 3 years.

10. **Question:** What imaging processes are in place for root HDD replacement or new servers?
    **Answer:** N/A - We do not disclose.

11. **Question:** What is refresh frequency, configuration change frequency, or upgrades of servers for UNLV?
    **Answer:** N/A - We do not disclose.

12. **Question:** What operating systems run on these servers?
    **Answer:** N/A - We do not disclose.

13. **Question:** This provider does not offer a "Call to Repair" SLA. However, our long standing average call to repair time is 3 hours and 56 minutes on our 7x24x4hr SLA. Is UNLV willing to accept our 7x24x4 hour response SLA?
    **Answer:** No.

**B. ADDITIONS/DELETIONS & OR CHANGES:**

1. Replace *Section E Pricing Response Form* in its entirety, with *Revised Section E, Pricing Response Form* in excel format.

   ALL OTHER TERMS, CONDITIONS AND SPECIFICATIONS REMAIN THE SAME