Expectations for Private Swim Clients

1. Please give 24 hour notice for any rescheduling or cancelation. If less than 24 hours is given, it will count as one of your lessons.

2. We ask that both instructors and clients are mindful of the times you communicate. Please limit communication between the hours of 9am and 8pm. Email, texts, and phone calls are all acceptable.

3. Please arrive to your lesson on time and ready to get in the water. It is at the instructor’s discretion to go over the originally 30 minute lesson time if you are tardy.

4. If you have the opportunity to practice what has been taught during your lessons, we encourage you to do so.

5. We ask that all parents/guardians stay on deck during lessons. We have a seating area along the ledge, with the intent of parents not distracting the instructor or participants.