

PaymentNet Specifications

To optimize system performance and provide a high level of security, PaymentNet requires adherence to specific set up protocols and security standards. The following list outlines requirements to use the full functionality available in PaymentNet. If you have questions about your computer's settings, your organization's technology support department may be able to assist.

Note: The list of required system components may change. You will receive notification of any updates as they occur.

Required System Components

Processor Pentium® or Celeron® 500 MHz processor (minimum)

Operating System • Windows 7

Internet Browser Supported Browsers

PaymentNet is supported for use with:

- Microsoft® Internet Explorer® 10 on Windows 7
- Microsoft Internet Explorer 9 on Windows 7
- Microsoft Internet Explorer 8 on Windows 7
- Mozilla® Firefox® 26 on Windows 7

J.P. Morgan encourages users to use a supported browser for the best experience.

Browser Requirements

Configure your Internet browser to accommodate the following:

- Enable JavaScript
- Allow cookies. To view J.P. Morgan's cookie policy, click [here](#).
- Turn off pop-up blocking in your browser and within any other security software on your computer
- Verify your selected browser supports AES 128-bit encryption security
- Keep your "Trusted Root Authorities" up-to-date. Microsoft Internet Explorer (MSIE) users can obtain more information [here](#):
<http://www.microsoft.com/downloads/details.aspx?FamilyID=f814ec0e-ee7e-435e-99f8-20b44d4531b0>
- Support EV SSL (Extended Validation SSL) certificates

- Adjust cache settings (temporary Internet files) to automatically check for updated versions of stored pages. For MSIE instructions, see:
<http://www.microsoft.com/windows/ie/ie6/using/howto/customizing/clearcache.msp#EAF>

Additional
Software

- Adobe® Acrobat® Reader® 4.0 or higher.
Reader is available for free at: <http://get.adobe.com/reader>
- Any file decompression software (for example, WinZip®)

Memory

512 Mb RAM (minimum), 1 GB RAM (recommended)

Storage Capacity

300 Mb available free space after installation of operating system and browser (minimum), 500 Mb (recommended)

Communication

Direct Internet connection

PaymentNet works best over broadband connections; dial-up connections are not recommended for performance reasons.

Monitor/Resolution

SVGA 1024 x 768 resolution, 256-color (minimum)

Spam Blocking

- Check with your company or organization technical support department to verify the following email addresses and domains are not blocked.
- Email Addresses
- no.replies@paymentnet.jpmorgan.com
- n_jpmorgan.access@jpmorgan.com
- Domains
- paymentnet.jpmorgan.com
- jpmchase.com
- chase.com
- jpmorgan.com