

UNLV | PURCHASING & CONTRACTS

ADDENDUM 1 TO INVITATION FOR BID NO. 5186-KO

CISCO SMARTNET AND SOFTWARE MAINTENANCE

University of Nevada, Las Vegas
Purchasing Department
4505 Maryland Parkway
Las Vegas, Nevada 89154-1033
(702) 895-3521

Date of Release: November 20, 2014

Date and Hour of Bid Opening: December 2, 2014 @ 3:00 PM PST

The following questions were raised and are answered below:

1. Are all the items located at the same site address? Please confirm address(s).

Answer: Yes, 4505 South Maryland, Parkway, mailstop1032, Las Vegas, NV 89154 is the shipping address for all parts and the location of our office.

2. Do you have a preferred co-term date or just quote everything with the January 1, 2015 start date with an end date of January 1, 2016?

Answer: Yes, The start date should be January 1, 2015 with an end date of December 31, 2015 for a one year pricing and a start date of January 1, 2015 with an end date of December 31, 2017 for the 3 year pricing.

3. We have questions about the following serial numbers;

- a. FOC18314QFN Invalid SN per Cisco

Answer: This was in error. The correct serial number is FOX1829GG13. Please update the inventory list to reflect this change.

- b. FOC171249LC Invalid SN per Cisco

Answer: This is a subpart which does not require maintenance support. It can be removed from the inventory.

- c. FOC17114N87 Invalid SN per Cisco

Answer: This is a subpart which does not require maintenance support. It can be removed from the scope.

- d. JMX1323L0BX Cisco indicates that this system was returned. If the return is in error please provide a picture of the serial number that we can use to communicate with Cisco.

Answer: Correct, this has been replaced with serial# JMX1435L16E

e. SSI81005T1 is actually SSI181005T1 per Cisco please confirm

Answer: Correct. This was in error. The correct SN is SSI181005T1

f. CON-ESW-UNCN8R 1,300 please confirm which to quote Unity CN8-USR or L-Unity CN8-USR

Answer: We would like L-Unity CN8-USR

g. SAD101503LM past last date of support cannot quote please advise if you would like to replace with current available system

Answer: Remove this item from the inventory

h. SAD101503LS past last day of support cannot quote please advise if you would like to replace with current available system

Answer: Remove this item from the inventory

3. Referencing Item Numbers 108 through 114. (ESW and Licensing). Can you provide the contract numbers for the esw and license? If not, please provide the part numbers that are covered and the install date.

Answer: The contract numbers are as follows.

92901341

92381756

92301659

92381760

4. I was looking over the bid request and wanted to confirm if the school would be open to an equivalent maintenance that provides a blended service between OEM and our own Arch Support? We provide clients with the same software updates as the OEM on any equipment that is having network issues and we also have a tier 4 that escalates to the OEM should our team of engineers not be able to resolve an issue. Would UNLV be open to our service, should I submit a bid?

Answer: We require OEM support. Bidders should quote OEM support only.

ALL OTHER TERMS, CONDITIONS AND SPECIFICATIONS OF THIS INVITATION TO BID REMAIN THE SAME.